

# CREATING A THRIVING TOWN

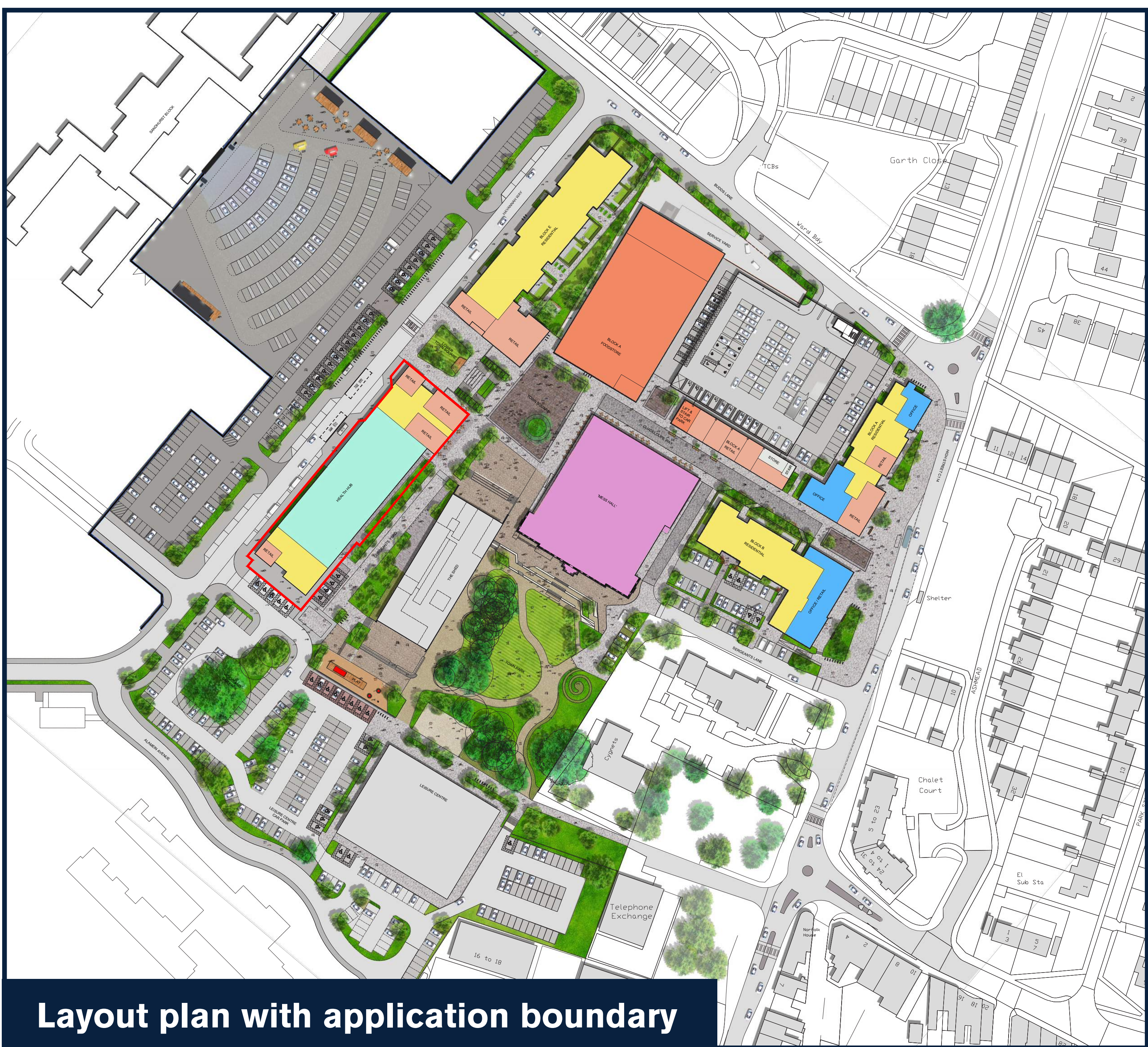
Welcome to the public exhibition for the Health Hub. The Whitehill & Bordon Regeneration Company (WBRC), and the local NHS are excited to share the plans for this new facility for the town and to receive your feedback.

Health and wellbeing is at the heart of the regeneration of Whitehill & Bordon.

In supporting this principle, health and wellbeing infrastructure has been put first as part of the redevelopment of the town. The opening of the leisure centre in 2019, development of outdoor space for recreation at Hogmoor Inclosure, and investment in the Green Loop (a network of paths for walking, cycling and disabled users) are just some of the initiatives that have been introduced already.

Access to healthcare is embedded in the new town centre and is the ambition of all of the stakeholders in the proposed development. We are delighted that plans for the new Health Hub are now ready for public consultation and comment.

As part of the development of the new town centre, we recognise that having state-of-the-art, accessible facilities are the backbone of the community. The new Health Hub will sit alongside the existing Leisure Centre and The Shed but will also seamlessly integrate with the proposed town centre developments, including The Mess Hall, supermarket, retail units and various residential offerings.



Layout plan with application boundary

The red line indicates the extent of the proposals for the forthcoming planning application for the Health Hub later this year.

- |                     |             |
|---------------------|-------------|
| Retail / Shops      | 'Mess Hall' |
| Residential         | Office Use  |
| Morrisons Foodstore | Health Hub  |



Aerial overview of the Town Centre with the Health Hub highlighted in red





THE HEALTH HUB

DESIGN PROPOSALS

The vision is that the Health Hub will be a place for everyone at the heart of the community, creating a ‘One Stop Shop’ for all things wellbeing.

A landmark for Whitehill & Bordon

The new Health Hub has been designed by the same award-winning architectural team who have worked on other elements in the new town centre. This signature building will become an integral part of the town, bringing together the need for a cohesive Health Hub with eye-catching design, providing a statement piece in the heart of the Whitehill & Bordon development.

Much as The Shed has become a destination for the community and received recognition from further afield, we anticipate that the Health Hub will become a success in its own right and a model for how good wellbeing and healthcare can come together under a single roof. Combining healthcare into one hub promotes integrated working and joined-up care, as well as being more convenient and less stressful for patients.

The Health Hub has been designed to “Excellent” standards of environmental performance and will feature roof mounted photovoltaic (solar) panels and air source heat pumps combined with high levels of fabric insulation.

The new Health Hub will be accessible for all and will sit adjacent to bus stops, taxi ranks, and feature ambulance drop off, cycle parking and full disabled access.



Elevation facing the Lower Town Square



Elevation facing the Woodland Car Park



Elevation along Havannah Way



Elevation facing The Shed



Typical Reception Area



# THE HEALTH HUB SERVICES

The new Health Hub is based around the NHS ‘Health and Wellbeing’ model, a holistic approach that considers every person as a whole and supports individuals to achieve wellbeing in its widest sense.

## Description of the Facilities

The Health Hub is split over two floors, directly accessible from both the Town Square and Parade Square Car Park. The space is arranged around a light and airy double height waiting space that helps patients and visitors to orientate themselves in the space.

Public access and clinical facilities have been provided close to each other to keep travel distances shorter and make wayfinding easier.

As well as the clinical facilities, the Health Hub has direct connections into the Pharmacy at lower ground floor level and the Café and a large meeting room suite at upper ground floor level, making it a welcoming community space.



Upper Ground Floor (direct access from the Town Square)



Lower Ground Floor (direct access from Havannah Way)

### Lower Ground Floor Accommodation:

#### 1) Pharmacy

- working in conjunction with partners of the Forest GP Surgery to provide prescription dispensing, minor illness advice, treatment and other services which don't require a doctor's visit
- capacity will be provided for installation of 24/7 hole-in-the-wall automatic prescription dispensing machines, to give convenience to patients

#### 2) Core NHS GP & Community Services:

##### Forest GP Surgery

The relocation and expansion of existing local GP Practices.

As well as standard Consulting and Treatment facilities, there will be a Minor Operations Suite (for minor procedures carried out under local anaesthetic) and additional space created to support new primary care roles and visiting services.

##### Southern Health NHS Foundation Trust (SHFT)

Services provided include:

- Older Persons Services,
- Adult Physical & Mental Health Services,
- Physiotherapy Assessment and Treatment
- Family & Children's Service, including Health Visiting

##### Shared Facilities

- Forest Surgery & SHFT will share reception, waiting, and patient amenities, including a full Changing Places WC (with hoist, shower and adult changing table).
- The services also share staff amenities

### Upper Ground Floor Accommodation:

#### 1) Space for a Dentist

- with 4 treatment rooms

#### 2) Space for an Optician

#### 3) Additional Clinical Space

- for visiting clinical services, such as midwives and complementary therapists

#### 4) Suite of Meeting Rooms

- Flexible meeting spaces are provided. These will be used for staff training, to hold group classes and support patient groups (e.g. exercise, parenting classes, health promotion, etc.), but may also be available for other uses.

#### 5) Access to Café

- A direct link to the Café is provided from the main reception area.

#### 6) Additional Provision

- There will be Reception Desks easily visible on both floors, to provide wayfinding and assistance
- External space will be made available for NHS Mobile Scanners (breast screening and MRI/CT).



Typical Consulting Room



Typical Treatment Room



The Health Hub will bring together primary, community and other allied health care professionals, including some services traditionally delivered in a hospital setting.

## NHS 'Health and Wellbeing' model

The new Health Hub is based around the NHS 'Health and Wellbeing' model, a holistic approach that looks at the person as a whole and supports them to achieve wellbeing in its widest sense. Based around the concept of "Happy, Healthy, Wealthy & Wise," where true wellbeing is found by attaining balance in all key aspects of life.

**Happy** = mental wellbeing, connected to community, family & friends

**Healthy** = physical health and healthy living (nutrition, exercise, etc.)

**Wealthy** = secure home and finances

**Wise** = engaged in fulfilling work, learning or participation in the community

**All the NHS services which are currently provided at both Chase Community Hospital and Forest GP Surgery will be provided from the new Health Hub once it is ready. The Chase Community Hospital and the GP surgery will remain open until all services have moved across.**

**Existing patients of both Chase Community Hospital and Forest Surgery are invited to find out more about the planned move of services and give their views. A short online survey is open until 2 June 2023 for registered patients at Forest Surgery, notification of which will be sent directly from the practice.**

**Please see the surgery website for further information: [www.bordondoctors.com](http://www.bordondoctors.com)**



Typical Minor Surgery Room



Typical Treatment Room



# RESIDENTIAL APARTMENTS

Above the Health Hub is located a mix of 1, 2 and 3 bed apartments. 83 apartments are proposed in two wings divided by a linear atrium.

## Design Description

Building access and circulation is located at the north and south ends of the building off the town square and via the Woodland Car Park.

Lifts and stairs link into the main entrances with fully accessible bins and bike store with easy access to the street.

Retail outlets are located on the lower ground floor at either end of the building to provide convenience facilities and active frontages.

This is repeated on the upper ground floor facing onto the upper town square where two further retail units are located.

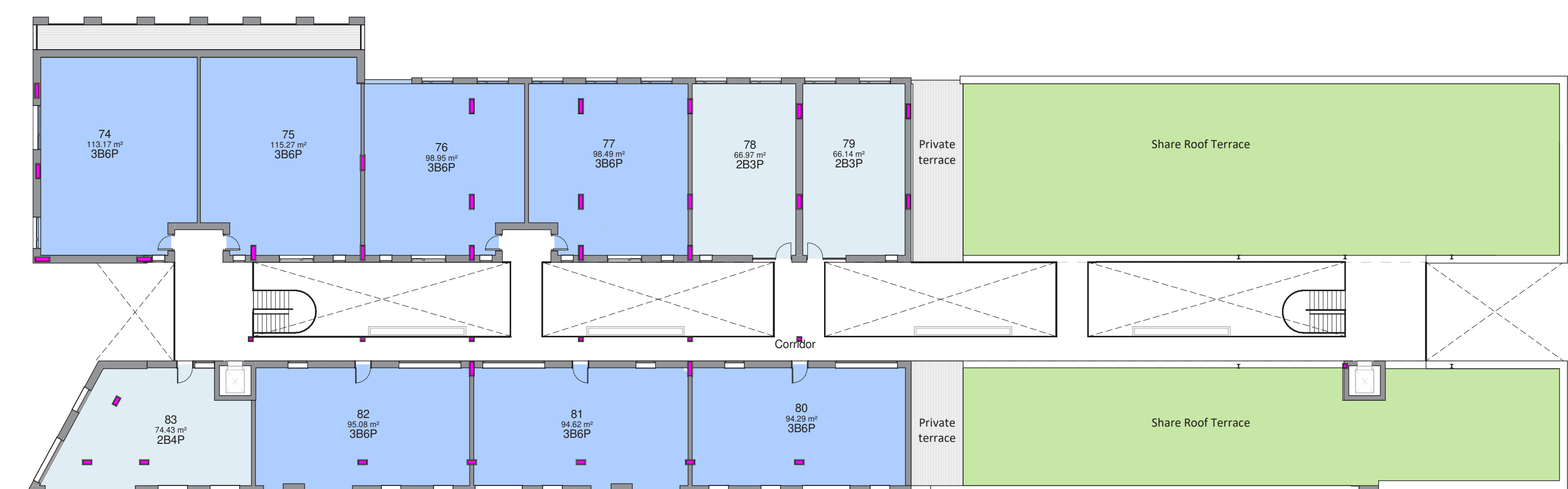
An atrium runs centrally through the building and will be a landscaped space designed for residents.

Circulation is located along the west wing with bridge links providing access to the apartments in the east wing. This creates dual aspect apartments with bedrooms and dining areas overlooking the atrium.

Three-bedroom apartments are located on the fourth floor and limited to the northern half of the building so that the area to the south is given over to a communal landscaped resident's terrace.

All apartments are designed to comply with the Nationally Described Space Standards.

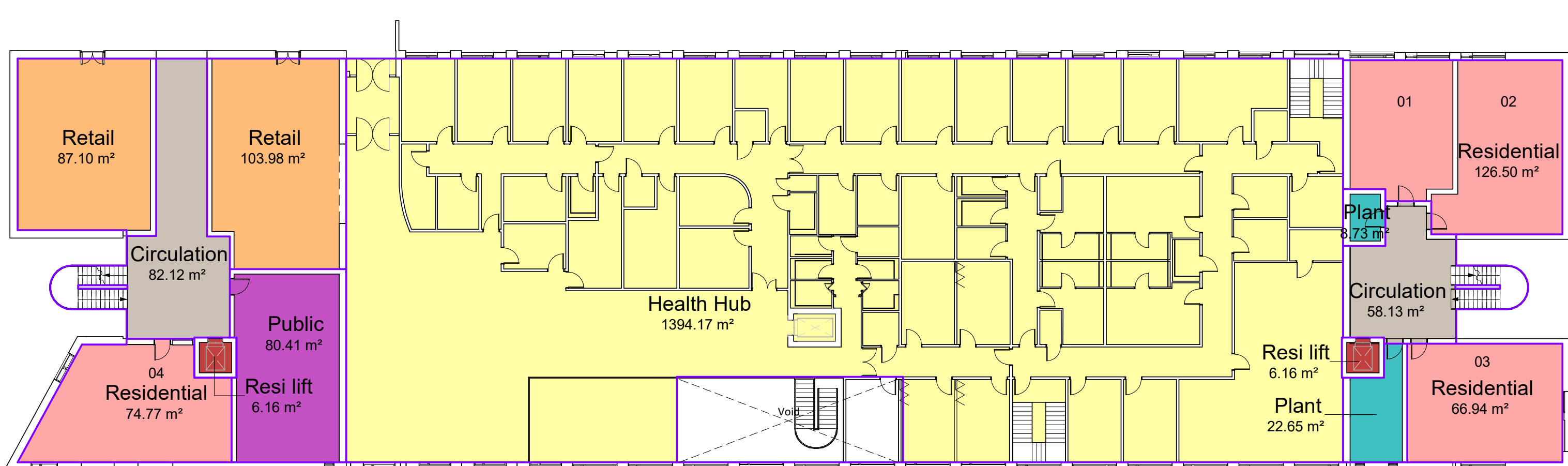
All 2 and 3 bed apartments have balconies.



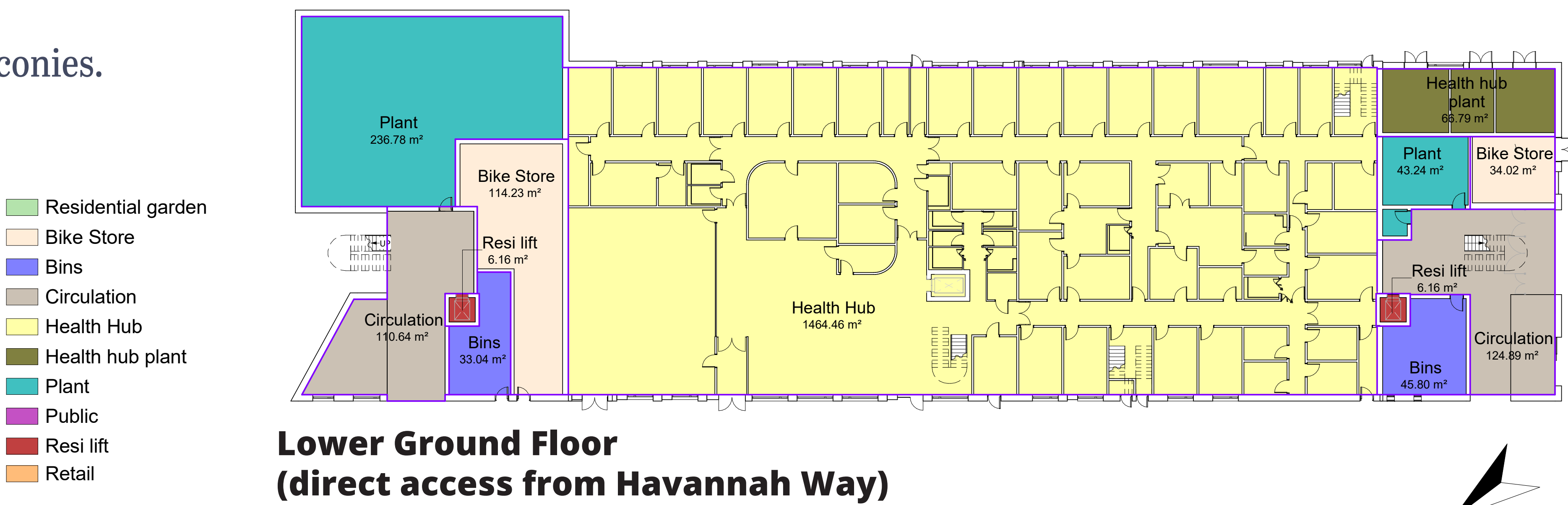
Fourth Floor Plan



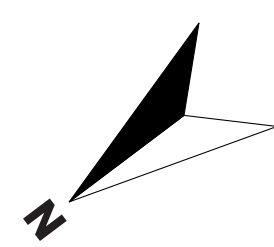
First, Second and Third Floor Plan



Upper Ground Floor  
(direct access from the Town Square)



Lower Ground Floor  
(direct access from Havannah Way)



Perspective view of the central atrium



# AT THE HEART OF SOMETHING BIGGER

The transformation of Whitehill & Bordon from a Garrison town to a ‘Healthy New Town’ gives special significance to the role of the new Health Hub. Doctors and Health Practitioners have been engaged throughout the design process.

The popular Park Run at Hogmoor Inclosure - a place for young and old to be active together



Easy access to natural spaces for health & wellbeing



The leisure centre in the town centre gives access to swimming, a modern gym and fitness classes



Attractive outdoor spaces and play areas enable a healthy lifestyle from the start



A variety of sporting facilities in the town give people a chance to stay fit and active



Staying active using the bike to get around Whitehill & Bordon via the Green Loop and new cycle paths

The Community Trust organises events and activities for residents to stay connected





LIVING & WORKING

IN THE HEART OF TOWN

Staff and patients working and visiting the new Health Hub will play a vital role in supporting the growing range of shops and facilities in the town centre. The Health Hub in this central location will accelerate other town centre uses and help enrich local choice.

Healthcare, retail, entertainment and leisure are now all taking shape in the emerging town centre.

The 83 proposed apartments above the Health Hub will supplement these uses with an expanded community who will have excellent access to all local facilities in high-performance and energy efficient homes with quality amenity space and great views.

Adding to new office space in the Shed, consulting rooms, space for hire and medically-associated business space in the Health Hub, will complement the range of businesses already settling in the town centre.

Further residential, leisure and commercial space will form part of future phases.

The Shed is a fantastic place to meet and spend leisure time. Lots of local independent businesses have found a home here.

A busy programme of events all year round keeps the community engaged

Signal workspace hub in The Shed - a place to share ideas and work together

#freeworkspace for Bordon's creatives and entrepreneurs

We welcome your feedback

There are various ways of how you can comment on the exhibition:



- a) Scan the QR Code and fill in the online survey; or
- b) Get a paper copy of the survey from here; or
- c) Get in touch with the Whitehill & Bordon Regeneration Company, who can post a survey to you.

✉ community@wbrcompany.co.uk  
☎ 01420 489060  
🌐 www.princephilippark.co.uk

Your comments are important to us. The deadline for filling in a survey is Friday 9th June 2023.

Meanwhile spaces are put to good use to create activities for everyone's taste

The Phoenix Theatre organises cultural events and activities for the town

New Rentplus affordable homes built on the rent to buy model